



AIRPORTS AUTHORITY OF INDIA
CHENNAI AIRPORT
CHENNAI - 600 016
AIRPORT MAINTENANCE ELECTRICAL DIVISION-VII

Tender ID: 2025_AAI_244128_1

RFP DOCUMENT

NAME OF WORK: Supply of Electrical Energy from Renewable Energy Resources - Solar Power Plants owned by Firm / Individual through Open Access for Chennai Airport.

AIRPORTS AUTHORITY OF INDIA
CHENNAI AIRPORT, CHENNAI - 600 016.
AIRPORT MAINTENANCE ELECTRICAL DIVISION-VII

RFP SUMMARY

| | | |
|----|--|---|
| 1 | Tender ID | 2025_AAI_244128_1 |
| 2 | Tender Reference No. | AAI/CHE/AMED-VII/2025/03 |
| 3 | Name of Work | Supply of Electrical Energy from Renewable Energy Resources Plants owned by Firm / Individual through Open Access for Chennai Airport. |
| 4 | Bid Security Amount | Rs. 25.00 Lakhs |
| 5 | Time Allowed | 36 (Thirty Six) Months |
| 6 | Tender Fee | Rs. 11,800.00 |
| 7 | Date of Issue of RFP | 08.08.2025 @ 09:00 Hrs |
| 8 | Bidder's Query/ Clarification Start Date | 08.08.2025 @ 09:00 Hrs |
| 9 | Bidder's Query/ Clarification End Date | 18.08.2025 @ 15:00 Hrs |
| 10 | Bid Submission Start Date | 08.08.2025 @ 09:00 Hrs |
| 11 | Bid Submission End date | 29.08.2025 @ 18:00 Hrs |
| 12 | Submission of Hard Copy of Documents mentioned in Clause 3.7.2 | 03.09.2025 @ 15:00 Hrs |
| 13 | Opening of Technical Bid of Bidders (Envelope-I) | 03.09.2025 @ 16:00 Hrs |
| 14 | Tentative Opening of Financial Bid of Bidders (Envelope -II) | 08.09.2025 @ 11:00 Hrs [Tentative] |

Request For Proposal (RFP)

For

**Supply of Electrical Energy from Renewable
Energy Resources - Solar Power Plants owned by
Firm / Individual through Open Access for
Chennai Airport**

e-Bid No.: 2025_AAI_244128_1



Airports Authority of India Airport Maintenance Electrical Division
Chennai Airport Chennai – 600 016

Disclaimer

1. The information contained in this Request for Proposal (“RFP”) document or subsequently provided to Applicant/s, whether verbally or in documentary form by or on behalf of the Airports Authority of India (“AAI”), or any of their representatives, employees or advisors (collectively referred to as “AAI Representatives”), is provided to Applicant(s) on the terms and conditions set out in this RFP Document and any other terms and conditions subject to which such information is provided.
2. This RFP Document is not an agreement and is neither an offer nor an invitation by the AAI Representatives to prospective Bidders or any other party. The purpose of this RFP Document is to provide interested parties with information to assist the formulation of their Bid pursuant to this RFP Document.
3. This RFP Document includes statements, which reflect various assumptions and assessments arrived by AAI and information available in public domain. Such assumptions and statements, in this RFP Document do not purport to contain all the information that each Applicant may require. This RFP may not be appropriate for all persons and it is not possible for the AAI, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in this RFP, may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.
4. This RFP, along with its Formats, is not transferable.
5. Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The AAI accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.
6. While this RFP has been prepared in good faith, neither AAI nor its employees make any representation or warranty express or implied as to the accuracy, reliability or completeness of the information contained in this RFP.
7. AAI Representatives make no representation or warranty and shall incur no liability to any person, including any Applicant, under any law, statute, rule or regulation or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP Document or otherwise, including the accuracy, reliability or completeness of the RFP Document and any assessment, assumption or information contained therein or deemed to form part of this RFP Document or arising in any way with qualification of Applicants for participation in the Bidding Process. The AAI Representatives may in their absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this RFP Document.

8. The Bidder shall bear all its costs associated with or relating to the preparation and submission of bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations which may be required by AAI or pre-bid meetings or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and AAI shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation for submission of the Offer, regardless of the conduct or outcome of the Selection Process.
9. This RFP may be withdrawn or cancelled by the Procurer-AAI at any time without assigning any reasons thereof. The Procurer-AAI further reserves the right, at its complete discretion, to reject any or all of the Bids without assigning any reasons whatsoever and without incurring any liability on any account.

Contents

| | |
|---|----|
| Definitions | 05 |
| 1. Introduction | 08 |
| 2. Scope of Power Procurement | 13 |
| 2.1. Requisitioned Contracted Energy and Contract Period | 13 |
| 2.2. Penalty Provisions | 13 |
| 2.3. Point of Supply | 14 |
| 2.4. Quoted Tariffs | 14 |
| 2.5. Commencement of Supply of Power / Scheduled Delivery Date | 14 |
| 2.6. Minimum Offtake Guarantee | 14 |
| 3. Information and Instruction for Bidders | 15 |
| 3.1. Technical Qualification Requirements | 15 |
| 3.2. Financial Qualification Requirements | 16 |
| 3.3. Clarifications | 17 |
| 3.4. Amendments to RFP | 17 |
| 3.5. Tender Fee | 17 |
| 3.6. Submission of Bid by the Bidder | 17 |
| 3.7. Bid Submission | 18 |
| 3.8. Self-Awareness of Bidder On Open Access Power Trading | 19 |
| 3.9. Bid Schedule | 20 |
| 3.10. Bid Security | 21 |
| 3.11. Performance Security | 22 |
| 3.12. Confidentiality | 22 |
| 3.13. Fraudulent and Corrupt Practices | 23 |
| 3.14. Integrity Pact | 24 |
| 4. Bid Evaluation | 25 |
| 4.1. Responsiveness Check of Technical Bid | 25 |
| 4.2. Evaluation of Bidder's fulfillment of Qualification Requirements | 25 |
| 4.3. Evaluation of Financial Bid | 25 |
| 4.4. Issuing of Letter of Award to Successful Bidder | 26 |
| 5. Formats for Bid Submission | 27 |
| 5.1. Contents of the Bid | 27 |
| 5.2. Format for Covering Letter | 28 |
| 5.3. Format for Power of Attorney | 30 |
| 5.4. Format for Qualification Requirement | 32 |
| 5.5. Format for Undertakings | 36 |
| 5.6. Format for Bid Security | 38 |
| 5.7. Details of Source of Power | 40 |
| 5.8. Format for Financial Bid (Sample, Financial Bid to be submitted on e-tender Portal only) | 42 |
| 5.9. Format for Integrity Pact | 43 |
| 5.10. Format for Performance Security | 51 |

Definitions

Any capitalized term, used but not defined in this RFP, shall be interpreted in accordance with the Electricity Act 2003, the CERC/SERC Regulations, Grid Code or any other relevant electricity law, rule or regulation prevalent in India, as amended or re-enacted from time to time, in that order.

The following terms are defined for use in this RFP:

1. **"Affiliate"** shall mean a company that either directly or indirectly
 - a. Controls or
 - b. Is controlled by or
 - c. Is under common controlwith a Bidding Company and "control" means ownership by one company of at least twenty-six percent (26%) of the voting rights of the other company;
2. **"Appropriate Commission"** Shall mean the Central Electricity Regulatory Commission (CERC) referred to in sub-section (1) of section 76 or the State Electricity Regulatory Commission (SERC) referred to in section 82 or the Joint Electricity Regulatory Commission (JERC) referred to in Section 83 of the Electricity Act 2003, as the case may be;
3. **"Authorized Representative"** shall mean the corporate body authorized by the Procurer-AAI to carry out the bidding process for the selection of the Successful Bidder on their behalf;
4. **"Bid"** shall mean the Technical Bid and the Financial Bid submitted by the Bidder, in response to this RFP, in accordance with the terms and conditions hereof;
5. **"Bidder"** shall mean Bidding Company submitting the Bid;
6. **"Bidding Company"** shall refer to such single company that has submitted the Bid in accordance with the provisions of this RFP;
7. **"Bid Deadline"** shall mean the last date and time for submission of Bid in response to this RFP as specified in Clause 3.9 of this RFP;
8. **"Capacity Utilization Factor" (CUF)** shall have the same meaning as provided in CERC (Terms and Conditions for Tariff determination from Renewable Energy Sources) Regulations, 2024 as amended from time to time;
9. **"CERC"** shall mean the Central Electricity Regulatory Commission of India constituted under sub - section (1) of Section-76 of the Electricity Act, 2003 or its successors;
10. **"Conflict of Interest"** A Bidder may be considered to be in a Conflict of Interest with one or more Bidders in the same bidding process under this RFP if they have a relationship with each other, directly or indirectly through a common company, that puts them in a position to have access to information about or influence the Bid of another Bidder;
11. **"Contracted Capacity"** shall mean the approximate Plant Capacity capable of supplying the Contracted Energy to Procurer from the Plant to the Delivery Point under the open access arrangement;
12. **"Contracted Energy"** shall mean Units of Power in kWh contracted between the Seller and Procurer at the Delivery Point as provided in Clause 2.1 of this RFP;

13. **“Contract Year”** shall mean the period beginning on the Scheduled Delivery Date i.e. within 60 days from issue of Letter of Award and thereafter period of 36 Months provided that the last Contract Year shall end on the last day of the term of the PPA;
14. **“Consents, Clearances and Permits”** shall mean all authorizations, licenses, approvals, registrations, permits, waivers, privileges, acknowledgements, agreements, or concessions required to be obtained from or provided by any concerned authority for the purpose of Supply of Power;
15. **“CTU” or “Central Transmission Utility”** shall mean the utility notified by the Central Government under Section-38 of the Electricity Act 2003;
16. **“Delivery Point”** shall mean the point at which the Seller shall deliver Power to **AAI, Chennai Airport (i.e. at 110KV Intake Substation of Chennai Airport).**
17. **“Developer”** shall mean the owner of the Power Station from which the Seller shall Supply the Contracted Capacity and Energy to the Procurer;
18. **“Effective Date”** shall mean the date from which the PPA becomes effective;
19. **“Electricity Act 2003”** shall mean the Electricity Act, 2003 and any rules, amendments, regulation, notifications, guidelines or policies issued there under from time to time;
20. **“Financial Bid”** shall mean Envelope II of the Bid to be filled online at Central Public Procurement (CPP) Portal, containing the Bidder’s Quoted Tariff as per the Sample Format 5.8 of this RFP;
21. **“Grid Code” / “IEGC” or “State Grid Code”** shall mean the Grid Code specified by the Central Commission under Clause (h) of sub-section (1) of Section 79 of the Electricity Act and/or the State Grid Code as specified by the concerned State Commission referred under Clause (h) of sub-section (1) of Section 86 of the Electricity Act, as applicable;
22. **“Injection Point”** shall mean the interface point of generator with TANTRANSCO or TNPDC at Tamilnadu State Grid. The Injection point shall also be the metering point by TNPDC for estimation of energy generated and shall also mean “Point of Connectivity” at State Grid.
23. **“Law”** shall have the same meaning as ascribed thereto in the PPA;
24. **“Letter of Award” or “LOA”** shall mean the letter to be issued by the Procurer/Authorized Representative to the Successful Bidder for Supply of Power pursuant to Clause 4.4 of the RFP;
25. **“Performance Security” or “Performance Bank Guarantee” or “Contract Performance Guarantee”** shall have the meaning as per Clause 3.11 of this RFP;
26. **“Parent Company”** shall mean a company that holds at least twenty-six percent (26%) of the paid - up equity capital directly or indirectly in the Bidding Company;
27. **“PPA/PSA”** shall mean Power Purchase Agreement/Power Sale Agreement, entered between AAI and successful Bidder, for Supply of Power;
28. **“Procurer” or “Buyer”** shall mean Airports Authority of India (AAI), constituted by an Act of Parliament;
29. **“Project Company”** shall mean the company, incorporated by the Bidder as per Indian laws;
30. **“Qualification Requirements”** shall mean the qualification requirements as set forth in Clause 3.1 and Clause 3.2 of this RFP;

31. **“Qualified Bidder(s)”** shall mean the Bidder(s) who, after evaluation of their Technical Bid as per Clauses 4.1 and 4.2, stand qualified for opening and evaluation of their Financial Bid;
32. **“Quoted Tariff”** shall mean the Tariff, as applicable, quoted by the Bidder for the entire duration of Power procurement as per Clause 2.4, and shall be construed to be at the Delivery Point as mentioned in the RFP;
33. **“RFP”** shall mean this Request for Proposal dated 08.08.2025 along with all formats and RFP Documents attached hereto and shall include any modifications, amendments, alterations or clarifications thereto;
34. **“RFP Documents”** shall mean the following documents to be entered into by the parties to the respective agreements in connection with the Supply of Power:
- PPA and
 - Any other agreements designated as such, from time to time by the Procurer/ Authorized Representative;
35. **“Scheduled Delivery Date”** shall mean the Date on which the Seller is required to start delivering the Power at the Delivery Point, as defined in Clause 2.5, as per the terms and conditions of the PPA;
36. **“Seller”** shall mean the Successful Bidder who submits the Performance Security and executes the PPA and other RFP Documents with AAI and who shall be responsible for Supplying Power to the Procurer at the Delivery Point for the term of the PPA as per the terms and conditions specified therein;
37. **“SERC”** shall mean the State Electricity Regulatory Commission of any state in India constituted under Section-82 of the Electricity Act, 2003 or its successors, and includes a Joint Commission constituted under sub-section (1) of Section 83 of the Electricity Act 2003;
38. **“Statutory Auditor”** shall mean the auditor of a Company appointed under the provisions of the Companies Act, 2013 or under the provisions of any other applicable governing law;
39. **“STU” or “State Transmission Utility”** shall mean the board or the government company specified as such by the State Government of Tamil Nadu under sub-section (1) of Section 39 of the Electricity Act;
40. **“Successful Bidder”** shall mean the Bidder selected by the Authorized Representative/Procurer, as applicable pursuant to this RFP for Supply of Power by itself or through the Project Company as per the terms of the RFP Documents, and to whom a Letter of Award has been issued;
41. **“Technical Bid”** shall mean Envelope I of the Bid containing the Documents as specified in Section 5 of this RFP;
42. **“Trading Licensee”** shall mean the Bidder which is an Electricity Trader in terms of the Electricity Act, 2003 and submits its Application on the basis of an exclusive Power Purchase Agreement executed with the Developer with identified generation source from where the Power is proposed to be supplied by the Bidder;
43. **“Ultimate Parent Company”** shall mean a company which directly or indirectly owns at least twenty six percent (26%) paid up equity capital in the Bidding Company, (as the case may be) and/or in the Financially Evaluated Entity and such Bidding Company or Member of a Consortium, (as the case may be) and/or the Financially Evaluated Entity shall be under the direct control or indirectly under the common control of such company.

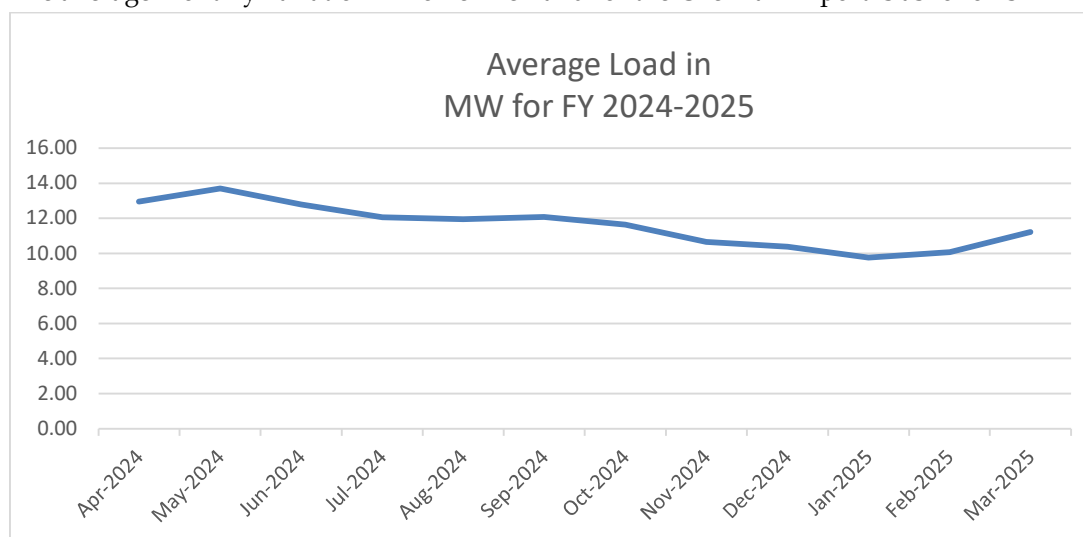
1. Introduction

- 1.1. The Airports Authority of India (the “Authority”), is a ‘Mini Ratna PSE’ under the Ministry of Civil Aviation, Government of India and having 133 Airports which includes 28 Civil Enclaves.
- 1.2. AAI, Chennai Airport hereby invites interested Bidders to participate in the online bidding process for the selection of successful Bidder for procurement of Power for the consumption of Chennai Airport on the basis of tariff based competitive bidding. The responsibility of the Successful Bidder shall be to Supply Power to the Procurer as per the terms and conditions of the RFP and the PPA Documents.
- 1.3. **About Chennai Airport** - Chennai International Airport (IATA: MAA) serves the Indian city of Chennai and located about 15 kilometers south west of the city center. The airport has a total Contracted Demand of 17,550 KVA at 110kV from TNPDC.

The peak demand of the airport for FY 2024-25 was 17,280 KVA. The total consumption units of the airport for last Three years are as follows –

| Details | FY 2022-2023 | FY 2023-2024 | FY 2024-2025 |
|---------------|--------------|--------------|--------------|
| Million Units | 74.68 | 96.18 | 101.41 |

The average monthly variation in Power Demand for the Chennai Airport is as follows –



- 1.4. AAI has adopted a single stage two envelope bidding process for the selection of successful Bidder and award of the contract.
- 1.5. For the purpose of selection of the Successful Bidder, Bidder(s) shall be required to submit both Technical Bid and Financial Bid simultaneously in a single stage bidding process as per the timelines mentioned in Clause 3.9 of this Notification. Bidder(s) who meet the Qualification Requirement as specified in Clause 4.1 and 4.2 of this Notification will stand qualified and the Financial Bids of all such Qualified Bidder(s) shall be opened and evaluated as per provisions of Clause 4.3 of this Notification for the purpose of selection of Successful Bidder.

- 1.6. A PPA will be signed between Procurer and Successful Bidder. The Procurer shall pay to the Seller the Tariff quoted by the successful Bidder in the financial bid as per the terms and conditions of the PPA annexed to the RFP documents. The tariff shall be payable by the Procurer in Indian Rupees.
- 1.7. Any Bidding Company may choose to incorporate a Project Company for the purpose of Supply of Power.
- 1.8. The PPA/PSA sets forth the detailed terms and conditions for grant of the contract to the Seller, including the scope of the Seller's services and obligations (the "Contract").
- 1.9. Notwithstanding anything to the contrary contained in this RFP, the detailed terms specified in the draft PPA/PSA shall have overriding effect; provided, however, that any conditions or obligations imposed on the Bidder hereunder shall continue to have effect in addition to its obligations under the PPA/PSA.
- 1.10. The tendering process is online at e-portal URL address <https://etenders.gov.in/eprocure/app>. Aspiring Bidders may go through the tender document by "Guest User" login.
- 1.11. Prospective Bidders are advised to get themselves register at CPP-Portal, obtain 'Login ID' & 'Password' and go through the instructions available in the Home Page after log in to the CPP-Portal <https://etender.gov.in/eprocure/app>. They should also obtain Digital Signature Certificate (DSC) in parallel which is essentially required for submission of their application. The process normally takes 03 days' time. The tenderer may also take guidance from AAI Help Desk Support through path [aai.aero/tender/E-tender/help desk support](http://aai.aero/tender/E-tender/help%20desk%20support). Bidders are advised to visit CPP Portal Website regularly to keep themselves updated as any change/modification in the tender will be intimated through this website only.
- 1.12. **INSTRUCTIONS FOR ONLINE BID SUBMISSION IS GIVEN BELOW**

The Bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the Bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online in the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: <http://etenders.gov.in/eprocure/app>.

1.13. **REGISTRATION**

- a. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <http://etenders.gov.in/eprocure/app>) by clicking on the link "**Online Bidder Enrollment**" on the CPP Portal which is free of charge.
- b. As part of the enrolment process, the Bidders will be required to choose a unique username and assign a password for their accounts.
- c. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d. Upon enrolment, the Bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.) with their profile.

- e. Only one valid DSC should be registered by a Bidder. Please note that the Bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- f. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

1.14. SEARCHING FOR TENDER DOCUMENTS

- a. There are various search options built in the CPP Portal, to facilitate Bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the Bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- b. Once the Bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the Bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- c. The Bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

1.15. PREPARATION OF BIDS

- a. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- b. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- c. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/ JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- d. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, GST Registration, Annual Audit Reports, Auditor Certificates etc.) has been provided to the Bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

1.16. SUBMISSION OF BIDS

1. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The Bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
3. Bidder has to pay the Tender Processing Fee through ONLINE MODE Only. EMD can be paid either Online or through BG.
4. Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/ couriered/ submitted in person to the concerned official, latest by as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BOQ format with the tender document, then the same is to be downloaded and to be filled by all the Bidders. Bidders are required to download the BOQ file, open it and complete the coloured (unprotected) cells with their respective financial quotes and other details (such as name of the Bidder). No other cells should be changed. Once the details have been completed, the Bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the Bidder, the bid will be rejected.
6. The server time (which is displayed on the Bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the Bidders, opening of bids etc. The Bidders should follow this time during bid submission.
7. All the documents being submitted by the Bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128-bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
8. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
9. Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid No. and the date & time of submission of the bid with all other relevant details.
10. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

1.17. ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

1.18. CPP HELP DESK SERVICES

1. For any technical related queries please call the Helpdesk. The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002, 0120-4001005, and 0120-6277787. E-Mail: support-eproc@nic.in
2. For any Policy related matter/ Clarifications Please contact Dept. of Expenditure, Ministry of Finance. E-Mail: CPPP-doe@nic.in
3. For any further Technical Assistance with regard to functioning of CPP Portal, the Bidder may also contact to the following **AAI HELP DESK NUMBERS**. The Help Desk Services shall remain closed on all Govt. Gazetted Holidays.

A) [0800-2000]Hrs/(Mon-Sat)/011-24632950-Ext-3512/E-Mail: eprochelp@aai.aero

B) [0930-1800]Hrs/(Mon-Fri)/011-24632950-Ext-3523/
E-Mail: etendersupport@aai.aero

C) [0930-1800] Hrs/(Mon-Fri)/011-24657900/E-Mail: gmitqh@aai.aero

Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/clarifications relating to the Tender(s) published, kindly contact the respective Tender Inviting Authority.

- 1.19. Any queries relating to the tender document and the terms and conditions contained therein should be addressed to:

Joint General Manager (E-E)-II,
Operational Offices, Airports Authority of India, Chennai Airport,
Chennai - 600 016
E-mail: amariappan@aai.aero